

The Mere, Knutsford

Chester Road, Mere,
Knutsford, WA166LJ, GB
Telephone: 01565 830155
Fax: 01565 830713



THE MERE GOLF RESORT & SPA TERMS AND CONDITIONS FOR GOLF GROUP BOOKINGS

1.CONFIRMATION

The Agreement must be returned by the Client and received by the Resort within five working days of the date of issue or, if such time is not available prior to the date of arrival, within a maximum of 24 hours. If the Resort does not receive the Agreement within this period, the Resort reserves the right to review the initial rates quoted or release the provisional booking and re-let the facilities.

2.TERMS OF PAYMENT

i.Deposits

The client must pay a deposit of 25% of the total event value upon receipt of confirmation or full pre-payment(s) specified in the contract. Should the client fail to pay the requested deposit or pre-payment within 5 working days of the due date, the Resort may treat the booking as having been cancelled by the client. Deposits are neither refundable nor transferable.

ii.Credit Facilities

Where the events contracted spend is in excess of £1000, credit facilities with Mere Golf Resort & Spa can be requested. Applications must be received at least 30 days prior to your event and accounts cannot be forwarded without prior arrangement.

iii.Final Numbers

Final Numbers should be notified 10 working days prior to your event. This will be the minimum number charged for in the event of further changes. This figure cannot be lower than the minimum number contracted. Any special meals/menus must be confirmed before the day of the event. Any additional requirements on the event day that have not been pre-ordered will be charged for in full (i.e. vegetarian dishes).

iv.Final Payment

Clients not having credit facilities with Mere Golf Resort & Spa are required to make full prepayment of the total estimated charge at least 30 days prior to the event start date and settle any extras on departure. If credit is granted, any outstanding balance must be settled 14 days from final invoice, after this date the hotel will be entitled to levy interest charges on monies owed at a rate of 2% above base rate, per calendar month. Any client wishing to raise objections or concerns concerning the account should do so in writing within 7 working days of the invoice date. In the event of dispute, all items should be settled within 14 days of resolution, thereafter, interest charges of 2% above base rate per calendar month will be applicable.

v.Method of Payment

Accounts may be settled by Cash, Cheque, Debit or Credit Card. Any payments over £1000.00 paid by credit card will carry a surcharge of 2.5% payable at time of payment or by BACS to The Royal Bank of Scotland.

Account Number: 13444662

Sort Code: 16-00-02

Account Name: Mere Golf and Country Club Ltd

3.AMENDMENTS AND CANCELLATIONS

i.In the unfortunate circumstance that you have to cancel or postpone your confirmed booking at any time prior to the event, the Resort will make every effort to re-sell the facilities on your behalf. In the event of the Resort being unsuccessful in reselling the cancelled or amended booking, cancellation charges will be made as follows:

Cancellation/Partial Cancellation/Postponements

Period of Notice	Charge
180 days or longer	25% of rates quoted
Between 120 and 180 days	50% of rates quoted
Between 60 and 120 days	75% of rates quoted
Between 8 days and 60 days	100% of rates quoted

ii All cancellations must be confirmed in writing and the facilities you have reserved cannot be released for resale until this is received and acknowledged. Cancellation charges will be calculated as at the date of receipt of written cancellation notification.

Should the client make significant changes to the programme or the expected number of guests, the Resort reserves the right to amend the rates and/or facilities offered.

Any guests who do not arrive, or who depart early will be charged at 100% of the guest rate or rates quoted for nights of non-attendance, unless the Resort is able to re-let the accommodation. If the Resort is unsuccessful the cancellation policy will be applied.

iii Amendments or Cancellations by the Resort.

The Resort reserves the right to cancel any booking forthwith or reserves the right to offer alternative facilities without any responsibility on its part in the event of:-

a.Any occurrence beyond the reasonable control of the Resort which shall prevent it from performing its obligations in connection with the booking.

b.If the booking might, in the opinion of the Resort prejudice the reputation of the Resort.

c.If the client is more than 30 days in arrears of previous payment to Mere Golf Resort & Spa.

d.If the Resort becomes aware of any alteration in the Client's financial situation.

4.SUPPLY OF INFORMATION

i.A full rooming list is to be supplied to the Resort at least 10 working days prior to the event. For the avoidance of doubt, the submission of this list only serves to provide names of guests attending the conference and does not affect the number of rooms contracted with the Resort.

ii.Any amendments, including additions, cancellations, extension to stay must be notified in writing by the Client and confirmed by the Resort.

iii. The rates quoted are inclusive of the rate of VAT enforced at the time of quoting however the VAT inclusive rates charged will include VAT at the rate applicable at the time of supply.

5.GENERAL

i.The Clients shall be responsible for the orderly conduct of its guests, and shall ensure that its guests have regard to any regulations imposed by any competent authority, and that nothing shall be done which will constitute a breach of the law. The Client shall fully indemnify the Resort against any claims, or loss or damage arising as a result of breach of this clause.

ii.Prior written approval must be obtained if you wish to fix items to the walls, floors or ceilings. The Resort will hold the Client responsible for any damage caused through negligence by the Client, the Client's guests or the Client's contractors. An inspection of the premises before and after the event may be requested by contacting the Duty Manager.

iii.Where any facilities or services are booked, the Resort will not be liable to make any refunds should the guests fail or refuse to use them for whatever reason and full payment must be made.

iv.Where the Resort is requested to book facilities and/or services on behalf of its clients or their delegates with third parties, it will do so in good faith but cannot be held liable should the standard of those services prove deficient, nor for the acts or omissions of such third parties.

v.Only food and beverage purchased from the Resort may be consumed on the premises. If food or beverages are brought into the Resort for consumption, a charge will be made equal to the Resorts selling price for that or an equivalent product, which shall be in the absolute determination of the Resort.

vi.Bedrooms and meeting room space is offered to the Client for their exclusive use and for their affiliates and is not for resale to non-affiliated parties unless by prior arrangement with the Resort.

vii.The event must start and finish at the times specified on the contract. Changes to the times must be agreed with the Resort.

viii.No reduction can be made if inclement weather affects your event in any way.

ix.The resort accepts no responsibility for loss or damage to any property of the customer or its guests other than such as may be caused as a direct result of any negligent or fraudulent act or omission by the company.

x.It is strongly recommended that you take out event insurance. Please contact your preferred broker.

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6.GOLF INFORMATION

- i.Course Etiquette - All visitors are reminded of the high standard of course etiquette required; e.g. players must rake bunkers after use, replace divots and repair pitch marks on greens. We would appreciate these points being brought to your guest's attention when they register for your golf day.
- ii.Slow Play - A slow player can ruin the enjoyment of everybody else on the course. Our starter and Course Marshall have instruction to approach golfers who encroach the R&A slow play guideline and are permitted to remove that person if he refuses to comply with his instruction.
- iii.Start Times & Lists - A starting sheet is in operation throughout the day at Mere. It is therefore imperative that your start times are strictly adhered to. A start list should be sent to the Golf Operations Team at least 1 working day prior to your event.
- iv.Dress - Traditional Golf Attire is required. Denim Jeans are not permitted on the course, and for Gentlemen socks must be white and cover the ankle bone when wearing shorts. Goffers must wear recognised golf shoes on the course. Training shoes are not permitted.
- v.On Course Branding - Visiting Corporate Groups may provide a limited number of banners to be displayed on the golf course. These must all be of the "Pop Up" type, or a frame must be provided. (Vinyl staked banners will no longer be displayed). The display of Corporate Tee Markers and Pin Flags is not guaranteed and must be approved in advance by the Golf Course Manager. Banners should be delivered for the attention of the Golf Operations Manager the morning before the event date and arrangements made for collection on the event day or the day afterwards.

The offer above is subject to signed terms & conditions being received by the Resort within 5 working days of receipt.
The Resort reserves the right to withdraw all offers contained if the signed copies are not received within the timescale unless by previous written agreement with the Resort

The Golf Society of Great Britain
Organisation Authorized Signature

07/10/16

Michael Downes
Corporate Golf Coordinator

07/10/16